



READ AND SAVE THESE IMPORTANT INSTRUCTIONS

Whole Room Heater Owner's Guide

LEA Y TENGA EN CUENTA ESTAS INSTRUCCIONES IMPORTANTES

Guía del propietario el calentador para ambientes

Designed, engineered and supported in Andover, Kansas.
Diseño y soporte en Andover, Kansas.

Questions or comments?
¿Preguntas o comentarios?



www.vornado.com

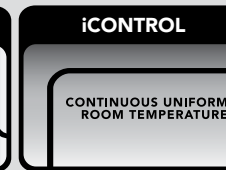
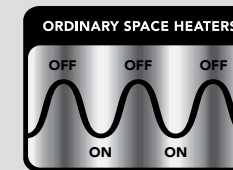
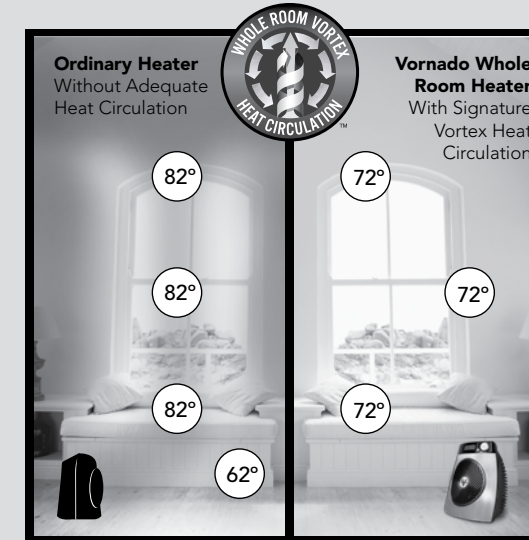


consumerservice@vornado.com



800.234.0604

VORNADO® VORTEX ACTION



Ordinary heaters provide only localized heat. Heat immediately rises to the ceiling, resulting in cold and hot spots in the room. Vornado's unique Vortex Action delivers continuous, uniform heat surrounding everyone in the room in a warm, comfortable temperature.

TRUST

It is said that trust isn't given, but earned. For decades Vornado has been earning the trust of our customers by offering them only the best. Vornado provides the highest level of performance, coupled with the highest level of support available. Complete satisfaction with no exceptions – this is Vornado's promise to you. If you are not satisfied for any reason, please contact us. Knowledgeable representatives are available at 1-800-234-0604 from 8:00 AM to 5:00 PM CST. A wealth of additional support is also available online at www.vornado.com. On behalf of myself and the entire staff at our Andover, Kansas headquarters – thank you for selecting Vornado.

Sincerely,
Bill Phillips
CEO, Vornado Air

LEADERS IN AIRFLOW TECHNOLOGY™

Products and support are available online at www.vornado.com



IMPORTANT INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING THIS HEATER. SAVE THESE INTRUCTIONS.

Please visually inspect all internal and external components before connecting to electric current. If any damage is found, DO NOT USE THIS UNIT and contact Vornado Air LLC at 1-800-234-0604.

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.
- Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip). Operate this heater only in its upright position.

- Do not operate this heater on an elevated surface such as a shelf or desktop. Use only while placed on the floor.
- This heater is equipped with a thermal safety shut-off system, designed to turn off the heater when an internal overheating condition is detected (see How To Use "RESETTING YOUR VORNADO HEATER," to determine how to check and reset the heater).
- Do not operate this product with any electronic speed-control device on the same circuit.
- Do not use heater to dry human or animal hair/fur or articles of clothing.
- This heater operates with an infrared remote control. Interference between this remote and other remote-control-operated electrical appliances in your home is possible.
- This product is equipped with a 3-prong plug, with a grounding pin as a safety feature. To reduce the risk of electric shock, this plug is intended to connect to properly grounded outlets only. This plug will fit into a grounded outlet only one way. Do not alter the plug. Do not attempt to defeat this safety purpose of the grounding plug. This product must be grounded. If the product malfunctions, grounding provides a path of least resistance for the electric current to reduce the risk of electric shock. The 3-prong plug must be inserted into a

grounded outlet that has been properly installed in accordance with all electric codes and ordinances. If you are in doubt as to whether or not an outlet is properly grounded, contact a qualified electrician.

- This heater is for use on 120 volts. The cord has a plug as shown at A in Figure 65.1. An adapter as shown at C is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

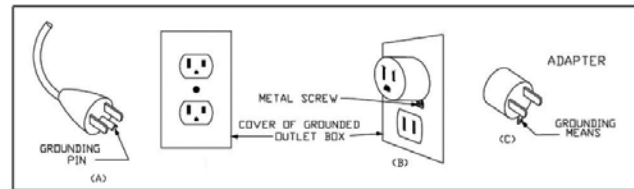


Figure 65.1

SAVE THESE INSTRUCTIONS

HOW TO USE

Using your Vornado Heater is easy. Just follow these simple steps.

1. Position your heater so the vortex beam of warm air is directed across the room unobstructed. Position it in a location that is representative of the room temperature. Avoid areas of temperature extremes such as cold drafts and heat registers. Please refer to IMPORTANT INSTRUCTIONS at the beginning of this owner's guide.
2. Plug into a standard grounded wall outlet.
3. Press the POWER button.
4. **ONE-KNOB OPERATION**
This innovative user interface is sophisticated yet simple. Press the knob to "wake-up" or turn on the screen on the base unit, rotate the One-Knob control unit until the desired mode you want to adjust is displayed. Press the button to accept this mode, then, rotate the knob left or right to select desired setting. The unit is then set, or you may press the One-Knob again to adjust another mode, and continue to adjust additional settings in the same manor.
5. **REMOTE CONTROL**
Fully control the Heater remotely with the Remote, no more getting up to adjust the temperature. You can turn the unit ON and OFF, switch the mode from FAN ONLY, to LOW HEAT or HIGH HEAT, adjust the desired set temperature up or down, and set the automatic-off timer. As you adjust the remote, the base unit will "beep" to indicate that it has received your signal.

CARE & MAINTENANCE

- Your heater has no user serviceable parts. Do not disassemble the unit – it will void your warranty. If service is required, return your heater to Vornado (see Warranty section).
- The motor is permanently lubricated and requires no oiling.
- Because your heater moves a substantial amount of air, it will require regular cleaning. Be sure to unplug the unit prior to any cleaning activity.
- Use a vacuum cleaner with the brush attachment to clean any accumulated dust on the front grill and the side air inlets. During the off-season or extended periods of non-use, store your heater. Unplug the unit and bundle the cord. Save the plastic bag the heater was shipped in so you can cover the unit and minimize settling dust.

iCONTROL OPERATING CONTROLS



- ① **POWER ON/OFF**
Front light illuminates when power is on.
- ② **MODE**
HIGH HEAT 1500 watts, LOW HEAT 750 watts, or FAN ONLY.
- ③ **TEMPERATURE**
Allows you to select your desired comfort level. Use the UP arrow to raise the set temperature. Use the DOWN arrow to lower the set temperature.
- ④ **TIMER**
The timer can be set in hour intervals up to 9 hours. Press the TIMER button to go into timer mode. In timer mode, use the UP arrow to add hours. In timer mode, use the DOWN arrow to remove hours.
- ⑤ **REMOTE**
The remote control functions the same as the unit controls. The remote requires 2 AAA batteries. To replace the batteries remove the cover located on the bottom side of the remote.
- ⑥ **SOUND**
When a setting is changed you will hear a "beep" from the unit.
- ⑦ **LCD DISPLAY**
Dims for no-glow night operation.

RESETTING YOUR VORNADO HEATER

Your Vornado Heater has a multi-level safety shut-off system designed to prevent overheating. Overheating may occur when the inlets or outlet are blocked, a foreign object prevents the blade from turning, or the appliance tips over. If this happens, the safety shut-off system will cut power to the heat element and you will need to manually reset the heater.

1. Set the POWER switch to OFF and unplug the unit.
2. Remove any obstructions.
3. Wait 5–10 minutes, allowing the unit to cool down.
4. Plug in the unit and place in desired position.
5. Set the POWER switch to ON. Your Vornado Heater should now function normally.
6. If the safety shut-off system repeatedly shuts off your heater or if it will not reset after following the above procedure, DO NOT ATTEMPT TO DISASSEMBLE THE UNIT. Call Vornado Consumer Services Department toll-free at 1-800-234-0604.



OPERATING TIPS

In smaller areas, you might prefer to set the unit in LOW mode. A vortex beam of air will gently keep the air circulating in the room for even, uniform heating.

In larger spaces, you might prefer to set the unit in HIGH mode. A vortex beam of air will gently keep the air circulating in the room for even, uniform heating.

To use the iControl as a personal fan, set the unit to FAN mode.

The iControl, like any other 1500-watt electric heater, draws up to 12.5 amps of electric current. If using your iControl on HIGH setting causes your home circuit breaker or fuse to trip, we offer the following suggestions:

Try turning off other electrical appliances that run on the same circuit as your heater.

Run your heater in LOW mode.

Have your electrician add an additional circuit to your home's electrical system.

When the room temperature is higher than the set temperature it is normal and correct to have little to no heat coming out of the iControl. When the unit is first turned on there is a slight delay before heat will start to be produced.

ALWAYS USE COMMON SENSE WHEN USING THIS AND/OR ANY ELECTRICAL APPLIANCE.

ADVANCED SAFETY FEATURES



TIGHT GRILL SPIRALS
Resists curious fingers.



COOL TOUCH CASE
Safe to touch, even on high heat setting.



AUTOMATIC SAFETY SHUT OFF SYSTEM
If airflow becomes blocked and overheating occurs, power to the heating element and fan is shut off.



TIP-OVER SWITCH PROTECTION
If tipped over, power to the heating element and fan motor is reduced to prevent overheating.



IDEAL 120°F EXIT AIR TEMPERATURE
Warm enough to heat an entire room.



GROUNDING HEAVY-DUTY POWER CORD
Adds durability and a more secure wall connection.

VORNADO AIR LLC

5-YEAR LIMITED WARRANTY

Vornado Air LLC ("Vornado") warrants to the original consumer or purchaser that this iControl heater ("Product") is free from defects in material or workmanship for a period of five (5) years from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost if the Product is returned to Vornado postage-paid. Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, repair or service of the Product by anyone other than Vornado, mishandling, improper maintenance, commercial use of the Product, damages which occur in shipment or are attributed to acts of God.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

For warranty or repair service, call 1-800-234-0604 or email consumerservice@vornado.com to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service. You may be required to provide the original sales receipt. For your records:

Staple or attach your original sales receipt to this Owner's Guide. Please also write your Product's serial number below (located on product specs decal).

Serial No. _____

After receiving the RA form, ship your Product to:

Vornado Air LLC
Attn: Warranty & Repair
415 E. 13th Street
Andover, KS 67002

To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock.

Please allow 1-2 weeks for repair and return of your Product after the Product is received.

Product registration available online at www.vornado.com.
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Specifications subject to change without notice. Vornado® is a trademark owned by Vornado Air LLC. Designed, engineered and assembled in the U.S.A.

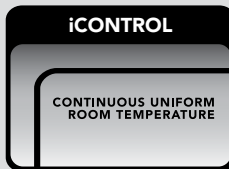
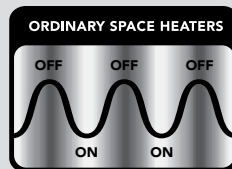
VORNADO CONSUMER SERVICES

 www.vornado.com

 consumerservice@vornado.com

 800.234.0604

CIRCULACION VORTICE VORNADO®



Los calefactores comunes ya que sólo proporcionan un calor localizado. El calor sube al techo en forma inmediata y ello genera focos de frío y calor en el ambiente. La exclusiva Acción Vórtice de Vornado genera un calor continuo y uniforme envolviendo a las personas que se encuentran en el ambiente en una temperatura cálida y confortable.

CONFIANZA

Se dice que la confianza no se regala, sino que se gana. Durante décadas Vornado se ha ganado la confianza de nuestros clientes ofreciéndoles sólo lo mejor. Vornado brinda el mayor nivel de rendimiento combinado con el mayor nivel de soporte disponible. Satisfacción total sin excepciones; esta es la promesa que le realiza Vornado. Si usted no está satisfecho por algún motivo, por favor contáctenos. En el 1-800-234-0604 de 8:00 AM a 5:00 PM CST encontrará representantes expertos. En www.vornado.com también encontrará abundante soporte adicional disponible. En nombre mío y de todo el personal de nuestra sede de Andover, Kansas le agradecemos por elegir Vornado.

Cordialmente,
Bill Phillips
CEO, Vornado Air

LEADERS IN AIRFLOW TECHNOLOGY™

Los productos y el soporte están disponibles en www.vornado.com



HUMIDIFICADOR PARA TODA LA HABITACION



CIRCULADORES DE AIRE TOWER



CIRCULADOR DE AIRE PARA TODA LA HABITACION



CALEFACTOR PARA TODA LA HABITACION

INSTRUCCIONES IMPORTANTES

LEA TODAS LAS INSTRUCCIONES ANTES DE USAR ESTE CALEFACTOR.

Please visually inspect all internal and external components before connecting to electric current. If any damage is found, DO NOT USE THIS UNIT and contact Vornado Air LLC at 1-800-234-0604.

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.
- Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip). Operate this heater only in its upright position.

- Do not operate this heater on an elevated surface such as a shelf or desktop. Use only while placed on the floor.
- This heater is equipped with a thermal safety shut-off system, designed to turn off the heater when an internal overheating condition is detected (see How To Use "RESETTING YOUR VORNADO HEATER," to determine how to check and reset the heater).
- Do not operate this product with any electronic speed-control device on the same circuit.
- Do not use heater to dry human or animal hair/fur or articles of clothing.
- This heater operates with an infrared remote control. Interference between this remote and other remote-control-operated electrical appliances in your home is possible.
- This product is equipped with a 3-prong plug, with a grounding pin as a safety feature. To reduce the risk of electric shock, this plug is intended to connect to properly grounded outlets only. This plug will fit into a grounded outlet only one way. Do not alter the plug. Do not attempt to defeat this safety purpose of the grounding plug. This product must be grounded. If the product malfunctions, grounding provides a path of least resistance for the electric current to reduce the risk of electric shock. The 3-prong plug must be inserted into a

grounded outlet that has been properly installed in accordance with all electric codes and ordinances. If you are in doubt as to whether or not an outlet is properly grounded, contact a qualified electrician.

- This heater is for use on 120 volts. The cord has a plug as shown at A in Figure 65.1. An adapter as shown at C is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

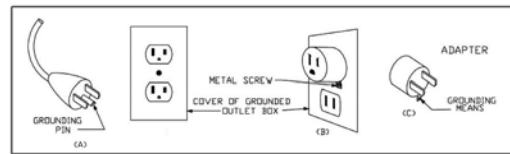


Figure 65.1

GUARDE ESTAS INSTRUCCIONES

HOW TO USE

Using your Vornado Heater is easy. Just follow these simple steps.

1. Position your heater so the vortex beam of warm air is directed across the room unobstructed. Position it in a location that is representative of the room temperature. Avoid areas of temperature extremes such as cold drafts and heat registers. Please refer to IMPORTANT INSTRUCTIONS at the beginning of this owner's guide.
2. Plug into a standard grounded wall outlet.
3. Press the POWER button.
4. **ONE-KNOB OPERATION**
This innovative user interface is sophisticated yet simple. Press the knob to "wake-up" or turn on the screen on the base unit, rotate the One-Knob control unit until the desired mode you want to adjust is displayed. Press the button to accept this mode, then, rotate the knob left or right to select desired setting. The unit is then set, or you may press the One-Knob again to adjust another mode, and continue to adjust additional settings in the same manor.
5. **REMOTE CONTROL**
Fully control the Heater remotely with the Remote, no more getting up to adjust the temperature. You can turn the unit ON and OFF, switch the mode from FAN ONLY, to LOW HEAT or HIGH HEAT, adjust the desired set temperature up or down, and set the automatic-off timer. As you adjust the remote, the base unit will "beep" to indicate that it has received your signal.

CARE & MAINTENANCE

- Your heater has no user serviceable parts. Do not disassemble the unit – it will void your warranty. If service is required, return your heater to Vornado (see Warranty section).
- The motor is permanently lubricated and requires no oiling.
- Because your heater moves a substantial amount of air, it will require regular cleaning. Be sure to unplug the unit prior to any cleaning activity.
- Use a vacuum cleaner with the brush attachment to clean any accumulated dust on the front grill and the side air inlets. During the off-season or extended periods of non-use, store your heater. Unplug the unit and bundle the cord. Save the plastic bag the heater was shipped in so you can cover the unit and minimize settling dust.

iCONTROL OPERATING CONTROLS



- ① **POWER ON/OFF**
Front light illuminates when power is on.
- ② **MODE**
HIGH HEAT 1500 watts, LOW HEAT 750 watts, or FAN ONLY.
- ③ **TEMPERATURE**
Allows you to select your desired comfort level. Use the UP arrow to raise the set temperature. Use the DOWN arrow to lower the set temperature.
- ④ **TIMER**
The timer can be set in hour intervals up to 9 hours. Press the TIMER button to go into timer mode. In timer mode, use the UP arrow to add hours. In timer mode, use the DOWN arrow to remove hours.
- ⑤ **REMOTE**
The remote control functions the same as the unit controls. The remote requires 2 AAA batteries. To replace the batteries remove the cover located on the bottom side of the remote.
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When a setting is changed you will hear a "beep" from the unit.
- ⑦ **LCD DISPLAY**
Dims for no-glow night operation.

RESETTING YOUR VORNADO HEATER

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1. Set the POWER switch to OFF and unplug the unit.
2. Remove any obstructions.
3. Wait 5–10 minutes, allowing the unit to cool down.
4. Plug in the unit and place in desired position.
5. Set the POWER switch to ON. Your Vornado Heater should now function normally.
6. If the safety shut-off system repeatedly shuts off your heater or if it will not reset after following the above procedure, DO NOT ATTEMPT TO DISASSEMBLE THE UNIT. Call Vornado Consumer Services Department toll-free at 1-800-234-0604.



OPERATING TIPS

In smaller areas, you might prefer to set the unit in LOW mode. A vortex beam of air will gently keep the air circulating in the room for even, uniform heating.

In larger spaces, you might prefer to set the unit in HIGH mode. A vortex beam of air will gently keep the air circulating in the room for even, uniform heating.

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The iControl, like any other 1500-watt electric heater, draws up to 12.5 amps of electric current. If using your iControl on HIGH setting causes your home circuit breaker or fuse to trip, we offer the following suggestions:

Try turning off other electrical appliances that run on the same circuit as your heater.

Run your heater in LOW mode.

Have your electrician add an additional circuit to your home's electrical system.

When the room temperature is higher than the set temperature it is normal and correct to have little to no heat coming out of the iControl. When the unit is first turned on there is a slight delay before heat will start to be produced.

ALWAYS USE COMMON SENSE WHEN USING THIS AND/OR ANY ELECTRICAL APPLIANCE.

ADVANCED SAFETY FEATURES



TIGHT GRILL SPIRALS
Resists curious fingers.



COOL TOUCH CASE
Safe to touch, even on high heat setting.



AUTOMATIC SAFETY SHUT OFF SYSTEM
If airflow becomes blocked and overheating occurs, power to the heating element and fan is shut off.



TIP-OVER SWITCH PROTECTION
If tipped over, power to the heating element and fan motor is reduced to prevent overheating.



IDEAL 120°F EXIT AIR TEMPERATURE
Warm enough to heat an entire room.



GROUNDING HEAVY-DUTY POWER CORD
Adds durability and a more secure wall connection.

VORNADO AIR LLC

GARANTÍA LIMITADA DE 5 AÑOS

Vornado Air LLC, (“Vornado”) garantiza al comprador o consumidor original que este calefactor el iCONTROL (“Producto”) contra defectos de material o mano de obra durante un período de cinco (5) años a partir de la fecha de compra. Si se descubriera cualquiera de estos defectos dentro del período de garantía, Vornado reparará o reemplazará el Producto, a su discreción, sin costo alguno, en tanto el Producto se remita a Vornado con los gastos de envío pagos. Las reparaciones no cubiertas por la garantía o fuera del período de garantía requerirán de un pago cubriendo el costo de materiales, manipuleo y envío.

Esta garantía no se aplica a defectos producidos por el abuso del Producto, por su modificación, alteración, reparación o mantenimiento por personas ajenas a Vornado, por mal manejo del mismo, mantenimiento inadecuado, uso comercial o daños producidos durante el envío o atribuibles a fuerza mayor.

LA REPARACIÓN O REEMPLAZO QUE SE OFRECE BAJO ESTA GARANTÍA ES LA ÚNICA SOLUCIÓN PROPORCIONADA PARA EL CLIENTE. VORNADO NO SERÁ RESPONSABLE POR NINGÚN DAÑO INCIDENTAL O INDIRECTO POR EL INCUMPLIMIENTO DE CUALQUIER GARANTÍA EXPRESA O IMPLÍCITA DE ESTE PRODUCTO. EXCEPTO HASTA EL ALCANCE PROHIBIDO POR LAS LEYES VIGENTES, TODA GARANTÍA IMPLÍCITA DE APTITUD O IDONEIDAD PARA UN USO EN PARTICULAR DE ESTE PRODUCTO QUEDA LIMITADA A LA DURACIÓN DE ESTA GARANTÍA.

Algunos estados no permiten limitaciones con respecto a cuánto dura una garantía implícita o la exclusión o limitación de daños imprevistos o consiguientes, por lo tanto las exclusiones o limitaciones anteriores pueden no aplicarse en su caso. Esta garantía le otorga derechos legales específicos; usted puede también tener otros derechos, los que varían de estado a estado.

Por garantía o servicio de reparaciones, llame al 1-800-234-0604 o mande un correo electrónico a consumerservice@vornado.com para obtener el formulario de Autorización de Retorno (“RA”). Por favor, cuando contacte a Vornado por la garantía, tenga a mano o incluya en el envío los números de modelo, código de fecha y de serie de su Producto, así como su nombre, dirección, ciudad, estado, código postal y número de teléfono. Es posible que se le requiera proporcionar el recibo original de venta. Para sus registros: Abroche o adjunte su recibo original de compra a esta ‘Guía del Usuario’. Por favor, también escriba aquí abajo el número de serie de su Producto (ubicado en la calcomanía de especificaciones de su producto).

Numero de Serie: _____

Después de recibir el formulario RA, despache su Producto con gastos de envío pagos a:

Vornado Air LLC
Attn: Warranty & Repair
415 E. 13th Street
Andover, KS 67002

Para asegurar el manejo adecuado, los embalajes deben estar claramente marcados con el número de RA. Los paquetes que no estén marcados claramente con dicho número de RA podrían ser rechazados en la dársena de recepción.

Por favor espere entre 1 y 2 semanas después de la recepción del Producto para dar tiempo a la reparación y devolución del mismo.

Registre su producto en www.vornado.com
© 2011 Vornado Air LLC • Andover, KS 67002
Especificaciones del producto sujetas a cambio sin previo aviso.
Vornado® son marcas registradas de Vornado Air LLC.
Montaje y diseño realizado en Andover, Kansas.

SERVICIOS AL CONSUMIDOR DE VORNADO



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